

When you convert a quote into an order to get the bill of materials, engineering and other documents, ShedTech prompts you for your credit card details before you can proceed. At the time of order, your ShedTech fees and Engineering fees are payable. (Border and Gilchrist users may also have an Administration fee).

NB. The ShedTech web server does not store your credit card information in any form. Your credit card information and identity is safe when using ShedTech, as this is the reason we ask you to re-enter your card information every time you process an order.

During the order process there is a window where you must nominate your card number, expiry date and CVC number. After confirming the final price, the following actions take place.

1. A secure connection (SSL) is opened between your computer and the Australian MIGS (Mastercard Internet Gateway System) server to process the payment. The ShedTech web server is not contacted during this request.
2. If the MIGS server returns a successful payment, the ShedTech web server is then contacted to email you a tax invoice receipt for the payment.

If you attempt to process an order and the credit card payment fails, the most common reason is usually that incorrect card numbers have been entered. This is usually clear from the error message returned from the MIGS payment server.