

I receive an "Unable to Connect to Remote Server" error without doing anything

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This error message will appear whenever you started ShedTech with an internet connection, but your internet has dropped out while ShedTech was still running.

This error message can also appear when you click OK on a dialog and something is trying to be saved to the web server. If this happens, the software has been designed so that the relevant window will not close. You can then test your internet connection and try clicking OK again.

This message may also appear without actually doing anything, due to the ShedTech reminder system. At 10 minute intervals, ShedTech will attempt to connect to the web server to see if you have any quote or order reminders that are due to be displayed. This is the time when your internet connection has failed and the error is displayed.

Some laptops will disconnect from a wireless network when the screen saver comes on. You will usually know this, because when you wake the laptop up, you see the Windows message stating it has connected to the wireless network. If ShedTech was open during this time, the above error message may be displayed multiple times, for each occasion it tried to see if you had any reminders waiting.